

# KFACC Stratplan Meeting (Sept. 17th, 9-10:30am)

<https://us02web.zoom.us/j/83769126451?pwd=NzdGYmV4MDIOVjY5bHJFMzNBU1dCdzo9>

## Agenda/Discussion Guide: The “Commissioning” Session

### **Goal for the Session:**

This Zoom call with active KFACC members will focus on confirming the process and workplan for your planning project as well as framing the approach to stakeholder consultations and key strategic choices/issues.

- 8:55am *Please join the call a bit in advance to ensure we're ready to go at 9am sharp.*
- 9:00am **Welcome | Introductions | Overview of the Session** (Rob Wood)
- 9:08am **Lightning Round: 30-Second Reactions to the Advance Input**
- From your own unique perspective and experience, **what stood out for you** in the advance input received to kick-start our discussion today? (See pages 2-5.)
- 9:25am **Aspirations & Expectations: Confirming the Process/Workplan**
- From your own perspective, what would a **successful project outcome** look like?
  - How do you imagine this **process** unfolding? Do you have any particular process priorities that might guide design of virtual sessions, online input and stakeholder consultations generally? Does anything need to be clarified? How is the timing?
  - Review and tweaking/confirmation of **the proposed workplan** (see page 6.)
- 9:45am *Short Screen Break*
- 9:55am **Issues & Choices: Any Key Points We Should Probe in the Consultations?**
- Given what you know today, what **significant issues** are likely to come up in the process? Anything in particular we should probe? (See advance input, pages 2-5.)
- 10:25am **Recap/Next Steps/Takeaways** —next meeting (Oct.1st), and **Adjourn** ~10:30am

**See advance input on following pages.**

**Expectations for Final Stratplan:** Introduction; summary of the process/consultations; contextual issues; mission, vision and values; main strategic directions with some specific objectives for each; expected outcomes, timelines and accountabilities (8-10 pages).

# Summary of Advance Input for KFACC Planning Sept. 17th

To help us get our discussion off to a fast start, 12 participants provided their advance input to help us find some key starting points as we begin developing KFACC's 2020–2023 Strategic Plan. The feedback received has been compiled below:

## Starting with the Most Important Issues...

### QUESTION 1:

When it comes to providing services for victims of partner abuse and sexual violence, their families, and through agencies working with perpetrators, **what do you feel is our biggest challenge, opportunity or issue?** (Please be as specific as possible.)

*Responses:* N=12

- Communication between partner agencies to identify survivors and families in need can sometimes be challenging due to each agency's policies surrounding confidentiality.
  - There is an increased need [for] funding for trauma counselling.
  - Do we have an opportunity collectively as a group to have a larger voice in advocating and seeking out more funding and support in this area?
- Re: KFACC challenge/opportunity – While a broad membership is valuable and important, we still have to do introductions at every meeting. We need more cohesion to move forward, identify priority work and get it done.
- Financial struggles, simplified financial assistance for basic necessities, and housing.
- Need to decide what KFACC is about. It used to be focused on training and supplying resources for the front-line service providers; it has been more recently more focused on the community at large.

This can cause issues when advocacy/politics become involved as some member agencies are government funded and are not comfortable with some potential initiatives, while other agencies lose interest as KFACC is not being as involved in advocacy as they want, causing them to lose interest.

Also, the constant changeover of staff causes a disconnect.
- A collective response for the victim/survivor, i.e. agencies sharing information between them to ensure the victim/survivor does not need to repeat themselves.

- I think the biggest challenge at this time would be the uncertain nature of the current court system and the lengthy delays in dealing with matters.  
Our biggest opportunity is being able to innovate services to reach populations that might not otherwise have access to services, for example, more rural folks.
- Biggest Challenge is emergent shelter for male identified survivors — where do we send them for safety?  
Case management — we all (generally) are operating in silos — how do we coordinate and maintain differing levels of confidentiality?
- Challenge — membership and community engagement.
- The women's and children's safety. Too many men are taking their children and killing them to avenge the mother. Women need to be listened to when they tell they are going to be killed by their partner. Not wait until after the fact like is happening now.  
People need to go to Ottawa instead of having meetings and talking about it. That has never helped yet ... and still won't. It is like the insanity of doing the same thing over and over again and expecting different results. You could add that everyone should be fingerprinted, and their DNA taken ... It will save time solving rapes, murders, etc.  
WE NEED TO GO TO OTTAWA WITH ALL OUR INFORMATION...ASAP. Trudeau is open to suggestions helping women, children, families. etc. NO time like the present. Tomorrow is too late to start saving our lives.
- I think that reaching and reassuring our focus group is the challenge in this unprecedented time. Also, a previous strength of human connection is not as available. Are victims holding back and remaining in unsafe situations too long because of Covid? Are we reaching enough people with awareness information? This challenges everybody to find the best ways to do their work differently.
- For our agency, initiating and maintaining contact.  
The cost of services for someone who has no money.
- Support for agencies cannot be at the whim of whatever government is in power at the time. Long-term commitment essential. Access to support/services should never be linked to police reporting.

## Reflections on Directions in the Last Strategic Plan:

### QUESTION 2:

KFACC's last plan for 2017-2020 identified 5 primary strategic directions. In some areas, we have made progress; in other cases, circumstances have changed (and not just due to COVID-19). Some may be continuing top priorities, and some may no longer need special attention, resources or effort. From your own perspective, **how would you rate these past strategic directions as future priorities, or not?**

*Responses:* N=11

	An Urgent Continuing Priority	Continuing Priority/Needs Revision	Important but Not Special Priority	Don't Know / Can't Say
<b>Make it safer</b> for women and men to report and access services.	7	3	0	0
<b>Use an inclusive approach</b> (intersectional, AR/AO) and lens for all our work.	4	4	2	0
<b>Enhance the communication</b> strategy to members and the community that facilitates collaboration.	3	5	2	0
<b>Increase the capacity and knowledge</b> of service providers in KFACC.	3	5	2	1
<b>Strengthen engagement</b> of the membership. (Reactivate the membership.)	2	5	3	0

Note: No one rated the past priorities as “No Longer a Top Priority”.

## Other thoughts or comments?

### QUESTION 3:

These questions are not intended to limit your input in any way ... please feel free to provide additional ideas, questions or commentary.

*Responses:* N=5

- I find it difficult to respond to the above. I think the group does a good job in each of the 5 areas but should always continue to strive in each of them as well. Since Covid seems like a constantly evolving situation I like that part of the meetings might be what are we seeing as current trends, is it collectively notable, and what are people thinking and doing in response. Are there some unique responses and ideas from other areas that could be shared? Also, pedagogically — what is preferable at this time?
- I like the communication and info that goes out to the whole membership — good way to keep folks posted on agency info and community events.
- The most important aspect KFACC has provided since the pandemic began has been providing a communication forum for members to share information on how their agencies are dealing with issues so other agencies can recommend services to clients, i.e. ongoing discussion on the early release of accused by the police and bail court.
- Case management needs for complex clients — MRP? Who is that?
- Good idea — all of this could provide good discussion to help in a most unusual time for which none of us have a template.

## Proposed KFACC Workplan

Core Workplan – KFACC Strategic Planning:	Aug/Dec
<p><b>Project Set-up</b></p> <ul style="list-style-type: none"> <li>– Initial meetings with Admin Committee to confirm a workplan.</li> <li>– Review of background reports, studies and KFACC documents.</li> </ul>	<p>August</p> <p>✓</p>
<p><b>Session #1: <u>Kick-off Meeting with Active Members</u></b></p> <ul style="list-style-type: none"> <li>– Advance input to help identify key issues. ✓</li> <li>– Initial Zoom meeting with active members to go over &amp; “commission” the process and confirm key issues to be explored in consultations.</li> </ul>	<p>Sept. 17</p>
<p><b>Session #2: <u>Mission, Vision and Values with Active Members</u></b></p> <ul style="list-style-type: none"> <li>– Advance input on mission, guiding principles, and future vision.</li> <li>– Zoom meeting to review input and consider initial draft statements.</li> </ul>	<p>Oct. 1</p>
<p><b><u>Gathering Input from All Members</u> and <u>Planning Session #3:</u></b></p> <ul style="list-style-type: none"> <li>– <b>Survey all members</b> for comment on draft mission, vision &amp; values plus feedback to help identify strategic choices, goals and issues.</li> <li>– <b>Follow up meeting</b> with <i>Admin/Project Team</i> to review input and work up some initial draft material for review with Active Members.</li> <li>– <b>Zoom meeting #3 with active members</b> to consider input from <i>all</i> members and explore some initial draft priorities &amp; objectives.</li> </ul>	<p>Oct. ?? (Date TBC)</p>
<p><b>Session #4 to <u>Review Emerging Priorities:</u></b> (with Active Members)</p> <ul style="list-style-type: none"> <li>– Follow up meeting with <i>Admin/Project Team</i> to review progress and <b>work up initial draft stratplan</b> for review with Active Members.</li> <li>– <b>Zoom meeting #3 with Active Members</b> to review/give feedback on initial draft strategic plan priorities and objectives.</li> </ul>	<p>Nov.5</p>
<p><b>Finalizing the Plan:</b></p> <ul style="list-style-type: none"> <li>– Follow up meeting with <i>Admin/Project Team</i> to <b>finalize the plan</b>.</li> <li>– Summary drafted for a “<b>communications version</b>” for sharing.</li> <li>– <b>Recommended plan</b> presented for confirmation/approval.</li> </ul>	<p>Nov/Dec.</p>