



## **KFACC Membership Meeting**

**Thursday August 6, 2020, 9:00 AM – 10:30 AM**

**VIA ZOOM**

### **OPEN DISCUSSION**

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#### **Attendees:**

**Kim Irvine-Albano (Resolve), Brea Hutchinson (SACK), Michele Arsenault (V/WAP), Theresa Metcalfe (KIH), Lisa Fox (KIH), Leigh Martins (KIH), Rifaa Carter (KAVAC), Deb Wood (Purple Posse), Julie Langan (JHS), Colleen Fairholme (KMFRC), Lynn Albrecht (KMFRC),**

#### **Regrets:**

**Carolyn Rice (KPF), Jane Lewis (KHSC), Paula Laughlin (Victim Services), Laurie Rabbie (Ontario Works), Lisa Kirkby (CFT), Terri Kennedy (KPF), Lousanne Rode (FACSFLA), Kim Graham (SACK), Barb Lotan (Queen's), Antonia Racz (SHRC), Deirdre Reddick (KAVAC), Susan Potvin (KFL&A Public Health), Kevin Raison (Resolve), Jackie Smith (HARS), Tammy Wright (Youth Diversion), Angela Watson (Kingston Home Based), Alicia Audet (Supervised Access Centre), Kathy Reid (KHSC), Mhairi Knapp (KPF), Ellen Heinke (ISKA), Kate Melendy (CFB Kingston), Kelly Rathwell (Justice), Kathy Cabral (Ontario Works), Kathy Thompson (Resolve), Alicia Dornan (FACSFLA), Nancy (ONWA), Debbie Klassen (Ontario Works), Amanda Lane (EFry), William Hebert-Vendramini (QLAC), Robert (KPF), Jennie (KHSC), Cheryl Monk, Laura Jantzi (ISKA), Anya Brooker (SLC), Mabel Delaney (KAVAC), Elizabeth Stevenson (ILCK), Rebecca McLaughlin (EFry), Tracey McCallum (ODSP), Nilani Loganathan (Queen's),**

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**1. Welcome and Introductions:** *Brea Hutchinson, SAC Kingston, Co-Chair KFACC*

#### **2. Acknowledgement**

**"To begin, let us acknowledge that Kingston is situated on traditional Anishinaabe and Haudenosaunee territory. We are grateful to be able to be live, learn and play on these lands."**

**To acknowledge this traditional territory is to recognize its longer history, one predating the establishment of the earliest European colonies. It is also to acknowledge this territory's significance for the Indigenous peoples who lived, and continue to live, upon it – people whose practices and spiritualities were tied to the land and continue to develop in relationship to the territory and its other inhabitants today.**

#### **3. Approval of Agenda**

- Open discussion, no Agenda

#### **4. Approval of Minutes**

- No Minutes

#### **5. Call for Conflicts of Interest / Respectful Communication**

- No conflicts announced

## **6. Open Discussion:**

### **6. A. Face to Face Counselling in the Community**

#### ***KMFRC***

- Only if the client is in crisis or has no tech capabilities will we offer face to face counselling. 95% of our services are being offered virtually:
- Masks required, 6' distancing, screening upon arrival, stagger times to sanitize between visits
- Health & Safety went through and set up the rooms with washable furniture/no fabric

#### ***VWAP***

- Most courts reopened July 6<sup>th</sup>; smaller courts like Napanee will open in September
- Some testimony via Zoom on a case by case basis, in person pre-screening and masks required
- We are still doing high risk reviews via tele-conference
- Office is still primarily remote, open by appointment only, with messages checked hourly. No staff there alone for security reasons and pre-screening with masks in place
- Bail court is mostly virtual (video/telephone); discussions started about going back to in-person in September graduated from larger cities to smaller (Napanee in November)

#### ***John Howard Society***

- There are concerns about staff conducting video counselling due to potential stalking issues
- We have been holding outdoor meetings at the JHS facility with masks and social distancing
- Wondering what other agencies are doing regarding volunteers and student placements?

#### ***SACK***

- Some clients are face to face but distance counselling is preferred if there are no tech or privacy concerns
- SACK has new additional office space with large rooms to conduct in person sessions. Furniture is stripped and easy to sanitize
- Since July 1<sup>st</sup> we have had 1 – 2 in person sessions per week; this week 12 of 65 sessions will be face to face. Staff onsite 2 days per week each
- Masks and a signed declaration (saved in a database with time stamp) are required

#### ***Resolve***

- Face to face with coincide with school returning in September
- Will have two teams: one at home and one in the office a minimum of one day per week using designated offices for client work that have stripped furniture that is easily

sanitized and staggered appointments allowing for sanitization between visits. Will be continuing with remote services via video and phone

- Resuming the “Caring Dads” program in a hybrid model
- The PAR Program is looking at a potential hybrid model as well; just online now
- Masks, a signed declaration and potential face shields will be in place

## **6. B. Volunteers and Placement Students**

### ***KIH***

- No volunteers in the shelter but utilizing for outdoors and in other buildings just for clients access i.e. gardening, yoga classes

### ***SACK***

- Is taking 2 placements

### ***Resolve***

- Is not taking volunteers or placements outside of one Masters student who has worked here previously

### ***JHS***

- We are focused on giving hours to staff, no resources for placements

## **6. C. Victim Contact and Bail Court**

### ***VWAP***

- Releases are happening from KPF and there have been struggles with victim contact. The police are supposed to contact the victim so they know the accused has been released.
- If there is a bail hearing then VWAP is to contact the victim; they try to reach them wherever they are (i.e. KIH, friends home) and a letter is sent if they cannot contact them via phone

### ***KIH***

- Are you getting the contact info?

### ***VWAP***

- Police get contact info from the number attached to the 911 call and use that to try and contact the victim; the information is not always up to date and it is not safe to leave a message. There can also be more than one number attached to the address for old cell phones etc.

### ***KIH***

- Is there a simpler way?
- We need a concrete solution so we have updated accurate contact information available
- If a poverty situation usually the first thing to go is the phone/phone plan. Do the police ask for an emergency number

### ***VWAP***

- We use email when safe but prefer a phone number

### **KAVAC**

- Can't imagine a victim not wanting to know when there is a release
- It is KPF/VWAP's responsibility to inform prior to release regardless "How would you like to be informed of release information"
- Police should ask for and ensure updated contact information is obtained every time

### **VWAP**

- Victim's Services have phones available for victims who do not have one, victims should be referred

### **Next Steps: What Can KFACC Do?**

- Brea will contact Terri Kennedy and Carolyn Rice regarding victim contact and ask for their ideas
- OPP usually release from the station. OPP are members of DV3C3, ask for their policies/procedures
- This is reflected in the Protocols – being updated by the Protocol Workgroup
- Look at in the new Strategic Plan so we don't have to keep circling back and address over again in a few years
- Keep agency information out and available in the community through social media and ads (bus ads, radio ads etc.)

## **8. Community Updates**

## **9. Next Meeting**

***Thursday September 17<sup>th</sup>, 2020 @ 9:00AM - 10:30AM***

***Via ZOOM***

***Strategic Planning Session***